

Dorset Park Directory



“Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has.”
— Margaret Mead

DORSET PARK NETWORK

2015



DORSET PARK NETWORK
1911 Kennedy Road, Unit 105
Scarborough, ON
M1P 2L9

The Dorset Park Network is a community-led coalition of local residents, social service organizations, business representatives, institutions, and levels of government providing supports, programs or services to the Dorset Park neighbourhood. The network connects stakeholders to share information and address the community determined neighbourhood priorities of programs, employment, communications, safety, and food security. In 2015, the Dorset Park Network table identified the need to compile an inventory of local programs and employment services to be communicated with service providers and residents in Dorset Park. The inventory is also available online at www.dorsetpark.com.

The Dorset Park Directory includes programs and employment services in the M1P postal code, and a small number of others outside the boundary that provide important services unavailable in the community. Every effort was made to ensure the information is accurate; however information and service changes are inevitable. If you are aware of any changes or want to be included in the online inventory, please contact us at the email below.

If you have any questions, please contact us at info@dorsetpark.com or visit www.dorsetpark.com

Need more information? Call 211 or visit 211.ca

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DORSET PARK COMMUNITY HUB

Name of the Organization	Dorset Park Community Hub Led by Agincourt Community Services Association	416-292-6912 Fax: 416-292-6913 info@agincourtcommunityservices.com
Address	1911 Kennedy Road Unit 105, Toronto ON M1P 2L9	Mon - Fri 9am-6pm
About the Hub	The Dorset Park Community Hub is a one stop shop where community members of Dorset Park can access essential services and programs, as well as community space. The Hub is a key element in United Way Toronto and York Region's Building Strong Neighbourhoods Strategy — an initiative that creates accessible community space and brings together community health and social services in priority neighbourhoods across Toronto.	
Partners	<ul style="list-style-type: none"> * ACCES Employment * Agincourt Community Services Association * ANC (Action For Neighbourhood Change) * CNIB * DPNA (Dorset Park Neighbourhood Association) * Extra Mile Ministries * FAME (Family Association for Mental Health Everywhere) * John Howard Society * Toronto CPR * VHA Home HealthCare * Youth LEAPS (Leadership in Educational Attainment through Partnerships in Scarborough) 	

DORSET PARK COMMUNITY HUB PARTNERS

Name of the Organization	ACCES Employment	416-292-6912 info@accesemployment.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	*by appointment only; call for more information
Services	<p>ACCES Employment assists job seekers from diverse backgrounds, who are facing barriers to employment, to integrate into the Canadian job market. They achieve this by providing employment services, linking employers to skilled people and building strong networks in collaboration with community partners.</p> <ul style="list-style-type: none"> * assessment of skills, interests and experience * job search strategies, including resume preparation * information about careers and occupations, local labour market, employment and training opportunities * on-the-job training, work experience * help in maintaining employment * information and referral to other employment and community services 	
Website	<u>www.accesemployment.ca</u>	

Name of the Organization	Agincourt Community Services Association	416-321-6912 Fax: 416-321-6922 info@agincourtcommunityservices.com
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-6pm Food Bank -- Wed 2pm-4:30pm, Thurs - Fri 10am-3:30pm *by appointment only Ontario Early Years -- Tues 12:45pm-2:45pm, Wed 12:45pm-2:45pm, Thurs 12:45pm-2:45pm
Services	<p>ACSA is a multi service agency that addresses a variety of issues including systemic poverty, hunger, housing, homelessness, unemployment, accessibility and social isolation. This is done through a variety of program areas including, but not limited to, child and family, newcomers, youth, housing, homelessness and outreach supports, as well as community development initiatives. Its strength remains in the original concept to act as a bridge between people who need help and those who can provide it.</p> <p>Programs/projects at the Hub:</p> <p>Food Bank -- member of Daily Bread Food Bank * serves people living in postal codes M1H, M1P, M1R, M1S, M1T, M1V and M1W * by appointment only</p> <p>Community Engagement Projects -- Action for Neighborhood Change (ANC)</p> <p>Newcomers' Centre -- settlement services for new immigrants and refugees to Canada</p>	

	<ul style="list-style-type: none"> * citizenship test preparation classes * one to one counselling * computer and internet use training * information and referral * workshops and orientation sessions * seniors' programs * health and wellness program * access to telephone, computer, printer, and fax <p>Ontario Early Years</p> <ul style="list-style-type: none"> * Parent child drop-in
Website	www.agincourtcommunityservices.com

Name of the Organization	ANC (Action For Neighbourhood Change)	416-292-6912 x 316 gmalson@agincourtcommunityservices.com
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-5pm
Services	ANC is an engagement project. ANC supports residents in the community to run their own programs and initiatives, and supports the work of the Dorset Park Neighbourhood Association. ANC empowers residents and creates leadership opportunities for them to better themselves and their family.	
Website	www.dorsetpark.com	

Name of the Organization	CNIB	1-800-563-2642 info@cnib.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-5pm
Services	CNIB's vital services include rehabilitation and support, an extensive range of helpful Shop CNIB products that can make life with vision loss easier, and one of the world's largest libraries for people who are unable to read traditional print – all of which are designed to help Canadians overcome the challenges of vision loss and lead full, active lives.	
Website	www.cnib.ca	

Name of the Organization	DPNA (Dorset Park Neighbourhood Association)	416-292-6912 x 315 dorsetparkna@gmail.com
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	
Services	The DPNA is an active group of residents who organize with Dorset Park partners for programs, events, and activities in the community. In addition they support residents to become community leaders.	
Website	www.dorsetpark.com	

Name of the Organization	Extra Mile Ministries	416-292-6912 x 307 inform@theextramile.org
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Tues - Thurs 1pm-5pm
Services	Extra Mile Ministries works around financial literacy. This includes workshops and one to one supports related to budgeting for anyone who is in need of support around financial literacy.	
Website	www.theextramile.org	

Name of the Organization	FAME (Family Association for Mental Health Everywhere)	416-913-2144
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Thurs 10am-4pm, Fri 10am-2pm
Services	<p>FAME provides facilitation of hope, acceptance, recovery and education. They teach family members to embrace self-care and individual responsibility.</p> <p>Individual supportive counselling, telephone support and family support groups</p> <p>* FAMEkids -- for children 7-12 years who have a family member with a mental health concern</p> <p>* education, speakers, advocacy</p>	
Website	www.fameforfamilies.com	

Name of the Organization	John Howard Society	647-849-1541 contact@johnhowardtor.on.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Thurs 10am-4pm
Services	John Howard is dedicated to providing and developing programs that reduce the social, economic and personal costs of crime. The Society is dedicated to helping all people who have been in conflict with the law and individuals at imminent risk of coming into conflict with the law through service, education and community programs.	
Website	www.johnhoward.on.ca	

Name of the Organization	Toronto CPR	416-292-6912 Fax: 416-292-6913
Address	(Dorset Park Community HUB) 1911 Kennedy Road Scarborough, ON M1P 2L9	Mon - Fri 9am-6pm
Services	Offering First Aid & CPR training for over eleven years, Toronto CPR is committed to providing clients with the best in First Aid, CPR and Defibrillator (AED) Training.	
Website	www.torontocpr.com	

Name of the Organization	VHA Home HealthCare	416-489-2500 x 4327 rwirt@vha.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Wed 2pm-4:30pm, Thurs 10am-3:30pm
Services	VHA provides clients with spectacular service WHEN, WHERE and HOW they want it to support their independence. Their caring team of professionals includes nurses, occupational therapists, physiotherapists, personal support workers, home support workers, cleaners, social workers, dietitians, and speech-language pathologists.	
Website	www.vha.ca	

Name of the Organization	Youth LEAPS	416-292-6912 x 318 info@youthleaps.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-5pm
Services	Provides support to high school students who show early signs of being disengaged with their educational environment. Youth LEAPS supports young men and women who are Ontario Works recipients acquire their Ontario High School Equivalency Certificate and gain practical employment skills and experience.	
Website	www.youthleaps.ca	

CHILDREN AND FAMILIES

Name of the Organization	Agincourt Community Services Association, Child & Family Centre	416-299-9872 Fax: 416-321-6922 kpriyanka@agincourtcommunityservices.com
Address	4139 Sheppard Ave E, Toronto, ON M1S 1T1	Mon - Fri 9am-3pm, Sat 9am-11am
Services	<p>Parent/caregiver and child programs</p> <ul style="list-style-type: none"> * social skills, early literacy reading circles and school readiness * play space * child development * parenting support and skills building workshops * teen mothers program in partnership with YWCA Toronto, Girls' and Family Programs, Girls' and Family Centre <p>Big Kids/Kindergarten Readiness Club -- school readiness program for preschool age children, including those entering kindergarten who speak English as a second language; registration required</p> <p>Creative Play -- drop-in for children birth-6 years and their caregivers; program available at several locations, please call for details</p> <p>After School Program -- for children 6-12 years with focus on physical activity, nutrition, health and wellness; program available at several locations, please call for details</p>	
Languages	English	
Website	www.agincourtcommunityservices.com	

Name of the Organization	Catholic Children's Aid Society	416-395-1500 Fax: 416-395-1867 communications@torontoccas.org
Address	1880 Birchmount Road, Toronto, ON M1P 2J7	September to June -- Mon - Fri 9am-5pm July to August -- Mon - Fri 8:30am-4:30pm
Services	<ul style="list-style-type: none"> * counselling for children, youth and their families * supervised access for separated families * parenting education and support * child protection services, including family counselling * adoption and foster care services and recruitment; adoption disclosure 	
Languages	English; French; Italian; Spanish; Portuguese	
Website	www.torontoccas.org	

Name of the Organization	Children's Aid Society	416-924-4646 Fax: 416-324-2553
Address	843 Kennedy Road, Toronto, ON M1K 2E3	Mon - Fri 10am-6pm
Services	<ul style="list-style-type: none"> Family counselling and supervision * child protection services * adoption information and services * adoption disclosure * foster care services and recruitment * pregnancy counselling * community work 	
Languages	English	
Website	www.torontocas.ca	

Name of the Organization	Rosalie Hall	416-438-6880 Fax: 416-438-2457 info@rosaliehall.com
Address	3020 Lawrence Ave E, Toronto, ON M1P 2T7	Mon - Fri 8:30am- 4:30pm *extended hours on Mon and Thurs evenings
Services	<p>Children's mental health centre accredited with Children's Mental Health Ontario</p> <ul style="list-style-type: none"> * comprehensive range of specialized care and treatment programs for young parents, their children, partners and families * parenting support groups * outreach and support * advocacy and consultation * specialized and licensed child care and support for infants, toddlers and preschoolers <p>Community Care and Treatment Team -- assists young parents up to 21 years, and their families, with mental health attachment and trauma care</p> <ul style="list-style-type: none"> * parent-infant interaction assessment * individual and group parenting support * outreach services in partnership with other community organizations <p>Community Counselling -- individual, group and family counselling for pregnant youth, young parents and families</p> <ul style="list-style-type: none"> * advocacy with housing, social assistance and returning to school * counsellors available for support in community settings such as schools * professional consultation available <p>Residential Care and Treatment -- licensed prenatal and postnatal care and treatment for mothers 12-20 years who seek comprehensive</p>	

parenting support

Young Parent Hub -- groups and activities in cooperation with in-house programs and partner organizations; call for program hours

Monday programs -- prenatal classes, group for young fathers up to 25 years, and transition support program for parents up to 23 years with a child up to 12 months

Thursday programs -- group on healthy living topics and fun activities for young parents up to 25 years, infants and children welcome to attend with parent

Languages English

Website www.rosaliehall.com

COMMUNITY CENTRES

Name of the Organization	McGregor Park Community Centre	416 396-4023 tchung@toronto.ca
Address	2231 Lawrence Ave E, Toronto, ON M1P 2P5	
Services	Large multipurpose facility featuring year round programming for all ages and abilities * programs include art, skating, fitness and general interest classes * drop-in times for older adults, preschoolers and youth * recreational swim and skate times * direct access to Toronto Public Library - McGregor Branch.	
Languages	English	
Website	www.toronto.ca/parks	

Name of the Organization	Sakinah Community Centre	416-615-1550 info@sakinahcenter.com
Address	1430 Birchmount Road, Scarborough, ON M1P 2E8	Mon - Fri 9am-9pm
Services	Multi-purpose community space which provides both members and casual users an opportunity to participate in a variety of religious, educational and leisure activities	
Languages	English, Arabic, Somali	
Website	www.SakinaCenter.com	

Name of the Organization	YMCA Centre	416-296-9907
Address	230 Town Centre Ct., Toronto, ON M1P 4Y7	Mon - Fri 9am-8pm
Services	Fitness, aquatics, sports and recreation programs for all ages and abilities, individuals, couples and families * fitness testing * babysitting may be available during program * licensed child care centre	
Languages	English - other languages may be available	
Website	www.ymcagta.org	

EMERGENCY

**FOR EXTREME EMERGENCIES (AMBULANCE, FIRE, POLICE)
CALL 911**

Name of the Organization	Salvation Army, Emergency Disaster Services	416-759-1721 24 hour crisis phone: 416-881-2820 jeff_noel@can.salvat ionarmy.org
Address	1645 Warden Ave, Toronto, ON M1R 5B3	Mon - Fri 8:30am-4pm
Services	* mobile canteen units and trained personnel available for rehydration and nutrition * victim and responder comfort * critical incident stress management * counselling * responds to needs resulting from fires, storms, explosions, tornadoes, forced evacuations	
Languages	English	
Website	www.salvationarmy.ca	

Name of the Organization	Scarborough Hospital	416-431-8181 Crisis phone Call 911 in emergencies
Address	3050 Lawrence Ave E, Toronto, ON M1P 2V5	24 hours a day, 7 days per week
Services	Hospital emergency department *entrance at 3050 Lawrence Ave E	
Languages	English - Interpretive services	
Website	www.TSH.to	

EMPLOYMENT

Name of the Organization	ACCES Employment	416-292-6912 info@accesemployment.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon and Wed 2:30pm-4:30pm *by appointment only
Services	<p>ACCES Employment assists job seekers from diverse backgrounds, who are facing barriers to employment, to integrate into the Canadian job market. They achieve this by providing employment services, linking employers to skilled people and building strong networks in collaboration with community partners.</p> <ul style="list-style-type: none"> * assessment of skills, interests and experience * job search strategies, including resume preparation * information about careers and occupations, local labour market, employment and training opportunities * on-the-job training, work experience * help in maintaining employment * information and referral to other employment and community services 	
Languages	English	
Website	www.accesemployment.ca	

Name of the Organization	Catholic Crosscultural Services	416-644-0816 Fax: 416-644-0819
Address	55 Town Centre Ct. # 401, Toronto, ON M1P 4X4	Mon, Thurs, Fri 9am- 5pm Tues and Wed 9am- 8pm
Services	<p>Enhanced Language Training (ELT) for Internationally Trained Medical Professionals -- 18 week sector specific language training and career orientation for health care professionals</p> <ul style="list-style-type: none"> * individual counselling and action plan development * 40 hour job placement * mentoring * networking * resume and interview preparation * free training in First Aid, Cardiopulmonary Resuscitation (CPR), and Workplace Hazardous Materials Information System (WHMIS) <p>Job Search Workshops (JSW) for new immigrants and convention refugees, legally entitled to work in Canada -- 3 or 4 day job search techniques workshops, covering labour market information, access to trades and professions, resume preparation</p>	
Languages	<p>English; French; Italian; Spanish; Polish; Arabic; Punjabi; Serbian; Ukrainian; Russian; Urdu; Hindi; Gujarati; Romanian; Filipino; Croatian; Chinese (Mandarin); Farsi; Tamil; Amharic; Azerbaijani; Chinese (Cantonese); Dari; Malayalam; Marathi; Pashto; Sinhala; Tigrinya; Turkish</p>	
Website	www.cathcrosscultural.org	

Name of the Organization	Centennial College Community Employment Services	416-289-5258 Fax: 416-285-6024 employmentservices @centennialcollege. ca
Address	1450 Midland Ave # 300, Scarborough, ON M1P 4Z8	Mon, Wed, Fri 8:30am-4:30pm Tues and Thurs 8:30am-6pm
Services	<p>Comprehensive employment and job search services</p> <ul style="list-style-type: none"> * assessment of skills, interests and experience * job search strategies, including resume preparation * information about careers and occupations, local labour market, employment and training opportunities * on-the-job training, work experience * help in maintaining employment * information and referral to other employment and community services <p>Second Career Program -- skills training and financial support for laid-off workers</p> <p>Canada-Ontario Job Grant -- financial support for individual employers to purchase training for their employees</p>	
Languages	English; Urdu; Hindi; Chinese (Mandarin); Chinese (Cantonese)	
Website	<u>www.centennialcollege.ca/EmploymentServices</u>	

Name of the Organization	CPAC (Chinese Professionals Association of Canada)	416-298-2952 Fax: 416-298-0068 office@cpac-canada.ca
Address	4150 Finch Ave E, Toronto, ON M1S 3T9	Mon - Fri 10am-6pm
Services	* opportunities for interaction and networking among Canadian professionals * facilitates member's career and professional development * training, employment, settlement, education, culture and recreational services to internationally trained professionals and families	
Languages	English; Chinese	
Website	www.chineseprofessionals.ca	

Name of the Organization	Springboard	416-849-4421 Fax: 647-436-7741
Address	The Resource Room, 2568 Lawrence Ave E, Toronto, ON M1P 2R7	Youth Services Mon - Thurs 9am-7:30pm
Services	Specialized Youth Services (formerly Attendance Program) -- alternative sentencing program * part-time employment program * skill development workshops and training * youth group for girls	
Languages	English	
Website	www.springboardservices.ca	

Name of the Organization	Tesoc Multicultural Settlement Services	416-757-6043 Fax: 416-757-6851 ed@tesoc.org
Address	1160 Birchmount Road, Unit 1A, Toronto, ON M1P 2B8	Mon - Thurs 9am- 5pm, Fri 9am-3pm
Services	Job Search Workshops (JSW) -- 3 day workshop * job search techniques, labour market information, access to trades and professions, resume preparation, networking * extensive individual assistance * youth worker to give advice and information on immigration or social service issues, help with study or work permits	
Languages	English; French; Arabic; Russian; Urdu; Farsi; Tamil; Azerbaijani; Dari; Pashto; Sinhala; Turkish	
Website	<u>www.tesoc.org</u>	

Name of the Organization	Toronto Employment and Social Services	416-392-2749 1-888-465-4478
Address	1225 Kennedy Road, Unit 1, Toronto, ON M1P 2L4	Mon, Wed, Fri 8:30am-4:30pm Tues and Thurs 8:30am-6pm
Services	Employment Centre -- walk-in job search centre * access to computers, Internet, fax, telephone * career planning * skills training and workshops * referrals for education and upgrading, work and volunteer placements, self-employment and entrepreneurship	
Languages	English; French	
Website	<u>www.toronto.ca/socialservices/index.htm</u>	

FOOD

Name of the Organization	Agincourt Community Services Association	416-292-6912 x 319 Fax: 416-292-6913 info@agincourtcommunityservices.com
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Wed 2pm-4:30pm Thurs - Fri 10am-3:30pm *by appointment only
Services	Food Bank -- member of Daily Bread Food Bank * serves people living in postal codes M1H, M1P, M1R, M1S, M1T, M1V and M1W * by appointment only	
Languages	English; Arabic; Russian; Urdu; Hindi; Chinese (Mandarin); Tamil; Chinese (Cantonese) ;French	
Website	www.agincourtcommunityservices.com	

Name of the Organization	Church of St Jude (Wexford)	416-755-5872 Fax: 416-755-8068 marywilcox@stjudewexford.ca
Address	Church of St Jude (Wexford), 10 Howarth Ave, Toronto, ON M1R 1H4	Wed 10am-12pm
Services	Emergency food bank -- member of Second Harvest Food Support Committee * boundaries are Hwy 401 (north) to Eglinton Ave E (south), Don Valley Pkwy (west) to Birchmount Rd (east)	
Languages	English; Spanish	

Name of the Organization	Meadowvale East Apostolic Church	416-385-1140 Fax: 416-385-3731 meadowvaleeast@bellnet.ca
Address	1510 Warden Ave, Toronto, ON M1R 2S8	Mon 4pm-7pm and Thurs 9:30am-12:30pm
Services	Food bank -- member of Daily Bread Food Bank * boundaries are Hwy 401 (north) to St Clair Ave E (south), Victoria Park Ave (west) to Midland Ave (east)	
Languages	English	
Website	www.meac.ca	

Name of the Organization	Salvation Army	416-438-2573 Fax: 416-438-7091 cedarbraefs@gmail.com
Address	2085 Ellesmere Road, Toronto, ON M1H 2W6	Mon, Thu, Fri 10am-2:45pm
Services	Emergency food * support, fellowship * Christmas assistance program * services people living in postal codes M1B, M1C, M1E, M1G, M1H, M1J, M1X	
Languages	English	
Website	www.salvationarmy.ca	

Name of the Organization	St Ninian's Anglican Church	416-438-2211 Fax: 416-438-5189 stninian@bellnet.ca
Address	930 Bellamy Road North, Toronto, ON M1H 1G9	Tues 5pm-8pm, Wed 9am-12pm
Services	Food bank -- member of Daily Bread Food Bank * boundaries are Hwy 401 (north) to Eglinton Ave E (south), Midland Ave (west) to Markham Rd (east)	
Languages	English	
Website	stniniansanglican.ca	

GOVERNMENT

Name of the Organization	City of Scarborough Community Council	416-396-7287 Fax: 416-396-4301 scc@toronto.ca
Address	Scarborough Civic Centre, 150 Borough Dr 3rd Floor, Toronto, ON M1P 4N7	Mon - Fri 8:30am-4:30pm
Services	Responsibilities include making recommendations to City Council on local planning and development issues such as traffic plans, parking regulations and exemptions to certain City bylaws. Represents wards 35, 36, 37, 38, 39, 40, 41, 42, 43, 44.	
Languages	English	
Website	www.toronto.ca	

Name of the Organization	Ministry of Children and Youth Services	416-314-8400 Fax: 416-314-8399
Address	2500 Lawrence Ave E 2nd Fl, Toronto, ON M1P 2R7	Mon - Fri 8:30am-5pm
Services	Probation office	
Languages	English	
Website	www.children.gov.on.ca	

Name of the Organization	Ministry of Labour Employment Standards	416-645-8080 Fax:416-314-8649
Address	2275 Midland Ave Unit 1, Toronto, ON M1B 3E7	Mon - Fri 8:30am-4:30pm General inquiries Mon - Fri 8:30am-5pm
Services	Administers and enforces Employment Standards Act, 2000	
Languages	English - access to American Sign Language, Chinese (Cantonese), Filipino, Spanish	
Website	www.labour.gov.on.ca	

Name of the Organization	Service Canada	Toll free 1-800-926-9105 Toll free 1-800-622-6232 (1-800-O-CANADA)
Address	Canada Centre, 200 Town Centre Ct. 1st Fl, Toronto, ON M1P 4X9	Mon - Fri 8:30am-4pm *toll free line Mon - Fri 8am-5pm
Services	One-stop service delivery for a wide range of federal programs and services * labour market information * information and assistance applying for Employment Insurance, Social Insurance Numbers, Canada Pension Plan, Old Age Security, Veterans benefits, Apprenticeship Incentive Grant and others	
Languages	English; French	
Website	www.servicecanada.gc.ca	

Name of the Organization	Service Ontario	416-757-1511 TTY Ontario-wide 1-800-268-7095 Toll free Ontario-wide 1-800-267-8097
Address	2300 Lawrence Ave E Unit 7, Toronto, ON M1P 2R2	Mon, Tues, Wed, Fri 9am-5pm Thurs 9am-7pm Sat 9am-1pm
Services	<p>Access to a wide range of Ontario government services and information</p> <ul style="list-style-type: none"> * staff assistance, information and referral <p>Driver and Vehicle</p> <ul style="list-style-type: none"> * vehicle permits and plates * drivers licences * accessible parking permits * copies of records * product sales including information packages on specific used vehicles <p>Health Cards</p> <ul style="list-style-type: none"> * Ontario health card registration, renewal, replacement (lost, stolen or damaged) and change of name or address * organ and tissue donor registration <p>Photo Identification</p> <ul style="list-style-type: none"> * Ontario Photo Card provision, renewal or replacement 	
Languages	English	
Website	www.serviceontario.ca	

HEALTH CARE

Name of the Organization	CNIB	1-800-563-2642 info@cnib.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-5pm
Services	CNIB's vital services include rehabilitation and support, an extensive range of helpful Shop CNIB products that can make life with vision loss easier, and one of the world's largest libraries for people who are unable to read traditional print – all of which are designed to help Canadians overcome the challenges of vision loss and lead full, active lives.	
Website	www.cnib.ca	

Name of the Organization	East Metro Youth Services	416-438-3697 x 403 Fax:416-438-7424 emys@emys.on.ca
Address	1200 Markham Road Suite 200, Toronto, ON M1H 3C3	Mon - Thurs 9am-8pm, Fri 9am-5pm *program hours vary, call for details
Services	What's Up Walk-In Mental Health Clinic -- single session, brief solution focused therapeutic counselling for children, youth and young adults, and their families * concerns may include addiction, depression, anxiety, suicidal and self-harming behaviour, bullying and conflict at school, identity and sexuality including gender identity and sexual orientation, family conflict, body image and	

	behavioural concerns, youth justice issues, grief and bereavement * in partnership with Oolagen Community Services, Yorktown Child and Family Centre and other community agencies
Languages	English; Chinese (Mandarin); Farsi; Tamil; Chinese (Cantonese); Dari – will arrange interpretation in other languages if necessary
Website	www.emys.on.ca

Name of the Organization	FAME (Family Association for Mental Health Everywhere)	416-913-2144 Fax: 416-207-5036
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Thurs 9am-5pm or by appointment
Services	FAME provides facilitation of hope, acceptance, recovery and education. They teach family members to embrace self-care and individual responsibility. * individual supportive counselling, telephone support and family support groups * FAME kids -- for children 7-12 years who have a family member with a mental health concern * education, speakers, advocacy	
Languages	English	
Website	www.fameforfamilies.com	

Name of the Organization	Fieldstone Commons Care Community	416-291-0222 Fax: 416-291-4476
Address	1000 Ellesmere Road, Toronto, ON M1P 5G2	24 hours a day, 7 days a week
Services	224 bed long-term care home * 24-hour nursing and personal care * access to a doctor and other health professionals * meals * personal hygiene supplies * medical supplies and equipment (such as catheters, ostomy bags, or wound care supplies) * assistance with medication and activities of daily living * recreation and social program	
Languages	English; Chinese; Filipino; Armenian	
Website	www.siennaliving.ca	

Name of the Organization	Hearing and Balance Centre	647-748-2999 Fax: 647-748-4999 shbcentre@gmail.com
Address	1415 Kennedy Road Unit 6, Scarborough, ON M1P 2L6	Mon - Fri 9am-5pm
Services	* hearing tests and hearing aid evaluations for adults and children * dizzy test battery and treatment	
Languages	English	
Website	www.hearingandbalancecentre.com	

Name of the Organization	Kennedy Lodge Nursing Home	416-752-8282
Address	1400 Kennedy Road, Toronto, ON M1P 4V6	24 hours a day, 7 days a week
Services	289 bed long-term care home * 24-hour nursing and personal care * access to a doctor and other health professionals * 7 abeyance beds	
Languages	English; Chinese	
Website	www.reveraliving.com	

Name of the Organization	Rockcliffe Care Community	416-264-3201 Fax: 416-264-0155
Address	3015 Lawrence Ave E, Toronto, ON M1P 2V7	24 hours a day, 7 days a week
Services	204 bed long-term care home * 24-hour nursing and personal care * access to a doctor and other health professionals * meals * personal hygiene supplies * medical supplies and equipment (such as catheters, ostomy bags, or wound care supplies)	
Languages	English	
Website	www.siennaliving.ca	

Name of the Organization	Scarborough Hospital	416-438-2911 416-442-5583
Address	3050 Lawrence Ave E, Toronto, ON M1P 2V5	24 hours a day, 7 days a week
Services	<p>Acute care hospital facility</p> <p>Lifeline program -- emergency response program to help frail elderly and medically at risk persons to continue to live in their own homes</p> <p>Psychiatric outpatient program for adults experiencing severe persistent mental illness</p>	
Languages	English - Interpretive services	
Website	www.TSH.to	

Name of the Organization	VHA Home HealthCare	416-489-2500 x 4327 rwirt@vha.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Wed 2pm-4:30pm, Thurs 10am-3:30pm
Services	VHA provide clients with spectacular service WHEN, WHERE and HOW they want it to support their independence. Their caring team of professionals includes nurses, occupational therapists, physiotherapists, personal support workers, home support workers, cleaners, social workers, dietitians, and speech-language pathologists.	
Website	www.vha.ca	

HOUSING

Name of the Organization	Agincourt Community Services Association, Homeless & Outreach Services	416-321-6912 Street Outreach: 416-684-6350 Fax: 416-321-6922 info@agincourtcommunityservices.com
Address	4155 Sheppard Ave E Suite 100, Toronto, ON M1S 1T4	Homeless Drop-in -- Mon and Tues 9am-3pm, Thurs 9am-1pm, Fri 10am-5:30pm, Sat and Sun 8:30am-1pm
Services	<p>Homeless Drop-In</p> <ul style="list-style-type: none"> * breakfast, snacks and hot lunch * access to computer * foot care nurse biweekly * shower facilities * locker storage (up to 3 months) * information and referral * individual support and counselling <p>Street Outreach -- housing help for homeless individuals through Streets to Homes Program</p> <p>Harm Reduction Supplies and Service (mobile and fixed site) including clean needles, crack pipes, condoms</p> <p>Counselling services</p>	
Languages	English; Arabic; Chinese (Mandarin); Tamil; Chinese (Cantonese); Macedonian	
Website	www.agincourtcommunityservices.com	

Name of the Organization	John Howard Society	647-849-1541 ciantorno@johnhowardtor.on.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Thurs 10am-4pm, Fri 10am-2pm
Services	* assistance to complete a pardon/record suspension application * housing search assistance	
Languages	English	
Website	www.johnhoward.on.ca/toronto	

Name of the Organization	Landlord and Tenant Board	416-645-8080 1-888-377-8808 Fax: 416-314-8649
Address	2275 Midland Ave Unit 2, Toronto, ON M1P 3E7	Mon - Fri 8:30am-5pm
Services	Adjudicative tribunal under auspices of Social Justice Tribunals Ontario * informs landlords and tenants about their rights and responsibilities under the Residential Tenancies Act * provides balanced and timely dispute resolution in accordance with the law	
Languages	English; French	
Website	www.sjto.gov.on.ca/lrb	

Name of the Organization	Scarborough Housing Help Centre	416-285-8070 Fax: 416-285-5410 info@shhc.ca
Address	2500 Lawrence Ave E Unit 205, Toronto, ON M1P 2R7	Mon - Thurs 8:30am-4:30pm, Fri 8:30am-2pm Housing Help Drop-in Tues 9am-11am
Services	<p>Housing registry</p> <ul style="list-style-type: none"> * home sharing registry * information and referral * advice on tenant rights and responsibilities, eviction prevention * promotes affordable housing options * Housing Connections Community Partner -- assistance with housing search and application process <p>Rent Bank access centre -- interest-free loans to low income individuals, couples, seniors or families living in market rent units who face eviction as a result of rental arrears</p> <ul style="list-style-type: none"> * landlord and tenant mediation * follow-up search assistance and community referrals * interest-free loans for first and last month's rent deposit to move into more affordable housing 	
Languages	English; Punjabi; Hindi; Chinese (Mandarin); Farsi; Tamil; Chinese (Cantonese)	
Website	www.shhc.ca	

Name of the Organization	Tesoc Multicultural Settlement Services	416-757-6043 Fax: 416-757-6851 ed@tesoc.org
Address	1160 Birchmount Road Unit 1A, Toronto, ON M1P 2B8	Mon - Thurs 9am-5pm, Fri 9am-3pm
Services	* referrals to temporary accommodation for victims of domestic violence and new arrivals * housing referrals * Housing Connections Community Partner -- assistance with housing search and application process	
Languages	English; French; Arabic; Russian; Urdu; Farsi; Tamil; Azerbaijani; Dari; Pashto; Sinhala; Turkish	
Website	www.tesoc.org	

Name of the Organization	Toronto Employment and Social Services	416-392-2800 Application 1-888-465-4478 Interactive Voice Response (IVR) 1-800-808-2268
Address	1225 Kennedy Road Unit I, Toronto, ON M1P 2L4	Mon, Wed, Fri 8:30am-4:30pm Tues and Thurs 8:30am-6pm
Services	Housing Stabilization Fund * help with rent and energy arrears, rent deposit and essential furniture Social Supports * referral to community and government services including child care, housing, addiction supports, health and mental health services, food banks,	

	<p>legal services, supports for youth, seniors and persons with disabilities</p> <p>* help in pursuing child or spousal support</p>
Languages	English; French
Website	www.toronto.ca/socialservices/index.htm

LEGAL

Name of the Organization	Canadian Centre for Victims of Torture	416-750-3045 Toll free 1-877-292-2288 Fax: 416-750-4990 mabai@ccvt.org
Address	2401 Eglinton Ave E Unit 310, Toronto, ON M1K 2N8	Mon - Fri 9am-5pm *after hours by appointment
Services	* professional service coordination among physicians or mental health specialists, lawyers, social workers * legal help	
Languages	English; Arabic; Tamil	
Website	www.ccvt.org	

Name of the Organization	Ministry of Labour	416-325-9846 Report health and safety reprisal issues 416-212-5335 1-866-445-3092 Toll free 1-800-268-4343
Address	305 Milner Ave Suite 918, Toronto, ON M1P 3V4	Mon - Fri 8:30am-5pm
Services	Summary advice and representation in workplace insurance matters	
Languages	English; French	
Website	www.owa.gov.on.ca	

Name of the Organization	West Scarborough Community Legal Services	416-285-4460
Address	2425 Eglinton Ave E Suite 201, Scarborough, ON M1K 5G8	Mon, Tues, Thurs, Fri 9am-4:30pm Wed 9am-12:30pm *by appointment only
Services	<p>Community legal clinic dealing primarily with tenant issues, social housing, Ontario Works and Ontario Disability Support Program appeals, Canada Pension Plan Disability benefits, Employment Insurance, Old Age Security</p> <p>* may provide representation</p> <p>* affidavits, notary public</p> <p>* community education</p>	
Languages	English ; French ; Hindi ; Punjabi ; Tamil ; Urdu ; interpreters available by appointment for other languages	
Website	www.westscarboroughlegal.ca	

NEWCOMERS

Name of the Organization	Agincourt Community Services Association, Newcomers' Centre	416-292-6912 Fax: 416-292-6913 info@agincourtcommunityservices.com
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-6pm
Services	Newcomers' Centre -- settlement services for new immigrants and refugees to Canada * citizenship test preparation classes * one to one counselling * computer and internet use training * information and referral * workshops and orientation sessions * seniors' programs * health and wellness program * access to telephone, computer, printer, and fax	
Languages	English; Arabic; Russian; Urdu; Hindi; Chinese (Mandarin); Tamil; Chinese (Cantonese)	
Website	www.agincourtcommunityservices.com	

Name of the Organization	Catholic Crosscultural Services	416-757-7010 Fax: 416-757-7399
Address	55 Town Centre Ct. # 401, Toronto, ON M1P 4X4	Mon, Thu, Fri 9am-5pm Tues and Wed 9am-8pm
Services	Settlement Service Centre * assessment, information and referral, supportive counselling, community outreach, education and	

	<p>workshops</p> <ul style="list-style-type: none"> * support with finding housing, accessing child care, health care and other community and social services * seasonal income tax clinic * LINC (Language Instruction for Newcomers to Canada) in English, upon assessment by YMCA of Greater Toronto, child care and transportation assistance available <p>Enhanced Language Training (ELT) for Internationally Trained Medical Professionals -- 18 week sector specific language training and career orientation for health care professionals</p> <ul style="list-style-type: none"> * individual counselling and action plan development * 40 hour job placement * mentoring * networking * resume and interview preparation * free training in First Aid, cardiopulmonary resuscitation (CPR), and Workplace Hazardous Materials Information System (WHMIS) <p>Job Search Workshops (JSW) for new immigrants and convention refugees legally entitled to work in Canada -- 3 or 4 day job search techniques workshops covering labour market information, access to trades and professions, resume preparation</p>
Languages	English; French; Italian; Spanish; Polish; Arabic; Punjabi; Serbian; Ukrainian; Russian; Urdu; Hindi; Gujarati; Romanian; Filipino; Croatian; Chinese (Mandarin); Farsi; Tamil; Amharic; Azerbaijani; Chinese (Cantonese); Dari; Malayalam; Marathi; Pashto; Sinhala; Tigrinya; Turkish
Website	www.cathcrosscultural.org

Name of the Organization	Centre for Immigrant and Community Services	416-292-7510 1-855-392-2427 Fax: 416-292-9120 info@cicscanada.com
Address	2330 Midland Ave, Toronto, ON M1S 5G5	Mon - Fri 9am-5pm
Services	<p>Immigrant Resource Centre -- multiservice centre with newcomer, job seeker and family services for all ages; services also offered at 2 locations in York Region 905-479-7926, 905-294-8868</p> <p>Settlement and Employment Services</p> <ul style="list-style-type: none"> * information and referral * orientation, needs assessment * translation and interpretation * supportive counselling * bridging services * form filling * workshops and tours * seasonal income tax clinic 	
Languages	<p>English; French; Spanish; Arabic; Punjabi; Ukrainian; Russian; Urdu; Korean; Bengali; Hindi; Gujarati; Hebrew; Filipino; Chinese (Mandarin); Farsi; Tamil; Chinese (Cantonese); Dari; Kurdish; Malay; Sindhi - not all languages available for all programs</p>	
Website	<u>www.cicscanada.com</u>	

Name of the Organization	Tesoc Multicultural Settlement Services	416-757-6043 Fax: 416-757-6851 ed@tesoc.org
Address	1160 Birchmount Road Unit 1A, Toronto, ON M1P 2B8	Mon - Thurs 9am-5pm, Fri 9am-3pm
Services	<ul style="list-style-type: none"> * LINC (Language Instruction for Newcomers to Canada) classes in English, upon assessment by YMCA of Greater Toronto, childminding available * translation * commissioner of oaths * citizenship classes * seminars, workshops and newcomers orientation * Women Aiding Women program (WAW) -- assistance adjusting to Canadian society, networking, information and referrals for community resources, empowerment * family support and counselling * referrals to temporary accommodation for victims of domestic violence and new arrivals * housing referrals 	
Languages	English; French; Arabic; Russian; Urdu; Farsi; Tamil; Azerbaijani; Dari; Pashto; Sinhala; Turkish	
Website	<u>www.tesoc.org</u>	

SCHOOLS

Name of the Organization	Bendale Business and Technical Institute	416-396-6695
Address	1555 Midland Ave, Toronto, ON M1P 3J3	
Services	Grades 9 – 12 * strong emphasis on career and co-operative education * a number of extra-circular programs * tutoring for the community	
Website	http://schoolweb.tdsb.on.ca/bendale/Home.aspx	

Name of the Organization	Dorset Park Public School	416-396-6205
Address	28 Blaisdale Road, Toronto, ON M1P 1H6	
Services	Grades JK – 8 * co-op students placements from George Brown College * homework clubs * special student luncheons are organized by parents; parents assist at school field trip days, play days, winter carnival, skating at a local arena, etc.; parents fundraise to support special school programs	
Website	http://schoolweb.tdsb.on.ca/dorsetpark/Home.aspx	

Name of the Organization	Ellesmere-Statton Public School	416-396-6225
Address	739 Ellesmere Road, Toronto, ON M1P 5B6	
Services	Grades JK – 8 * community volunteers as assistants in classrooms and library * City of Toronto hosts after school recreation programs * OISE/University of Toronto's Faculty of Education students use the school as a pre-service training site * high school and college co-op placements	
Website	http://schoolweb.tdsb.on.ca/ellesmere/Home.aspx	

Name of the Organization	Glamorgan Jr. Public School	416-396-6275
Address	51 Antrim Cres, Toronto, ON M1P 4T1	
Services	Grades JK – 6 * language classes in Tamil, Arabic, adult ESL classes, settlement worker program * Toronto Public Health and dental program * YMCA school age program * stewardship programs with Parks, Forestry and Recreation * regular parent volunteers in classrooms and on excursions, workshops for parents (welcome to kindergarten program). * daily nutrition/snack program	
Website	http://schools.tdsb.on.ca/glamorgan/	

Name of the Organization	St. Lawrence Catholic School	416-393-5264
Address	2216 Lawrence Ave E, Toronto, ON M1P 2P5	
Services	Grades JK – 8	
Website	https://www.tcdsb.org/schools/stlawrence/Pages/default.aspx	

Name of the Organization	Winston Churchill Collegiate Institute	416-396-6883
Address	2239 Lawrence Ave E, Scarborough, ON M1P 2P7	
Services	<ul style="list-style-type: none"> * Grades 9-12 * Advanced Placement Program * Leonard Braithwaite Program * J.U.M.P Pre-Advanced Program * Citi Motive Apprenticeship Program * Night School Program 	
Website	http://schoolweb.tdsb.on.ca/churchillci/Home.aspx	

SENIORS

Name of the Organization	Afghan Women's Organization	416-266-1777 awo@afghanwomen.org
Address	2555 Eglinton Ave E Suite 211, Toronto, ON M1K 5J1	Mon - Fri 9am-5pm *some evening and weekend programs
Services	* mental health support groups, counselling, crisis intervention * adult literacy classes * seniors program	
Languages	English; Urdu; Pashto	
Website	www.afghanwomen.org	

Name of the Organization	Canadian Centre for Women's Education and Development	416-285-6881 Fax: 416-285-1514 ccfw@bellnet.ca
Address	2296 Eglinton Ave E Unit 4, Toronto, ON M1K 2M2	Mon - Fri 9am-5pm
Services	* counselling for abused women and children * support for young women with addictions * drop-in for newcomers (youth, women, seniors) * outreach including young women and women with disabilities * seniors activities * youth programs	
Languages	English	
Website	http://www.cwhn.ca	

Name of the Organization	Vasantham Tamil Seniors Wellness Centre	416-847-4172 vasantham@sherburne.on.ca
Address	East Town Centre Plaza, 2660 Eglinton Ave E, Toronto, ON M1K 2S3	Mon - Fri 9am-5pm
Services	Health and mental health information, education and referral * elder abuse, domestic violence and addiction counselling; crisis intervention and trauma counselling * seniors social group, group activities, yoga	
Languages	English; Tamil	

TORONTO PUBLIC LIBRARY

Name of the Organization	Agincourt District Library	416-396-8943
Address	155 Bonis Ave, Toronto, ON M1T 3W6	Mon - Fri 9am-8pm Sat 9am-5pm
Services	<ul style="list-style-type: none"> * books, magazines, newspapers, CDs, DVDs * ebooks and other electronic materials * book clubs * children's story times * leading to reading * after school club * youth advisory group * computers and wireless internet access * art exhibit space * museum and arts passes 	
Website	www.torontopubliclibrary.ca	

Name of the Organization	McGregor Park Branch	416-396-8935
Address	2219 Lawrence Ave E, Toronto, ON M1P 2P5	Tues 12:30-8:30pm Wed 10am-6pm Thurs 12:30-8:30pm Fri 10am-6pm Sat 9am-5pm
Services	<ul style="list-style-type: none"> * books, magazines, newspapers, CDs, DVDs * ebooks and other electronic materials * adult non-fiction book club * children's story times * youth advisory group * computers and wireless internet access * museum and arts passes 	
Website	www.torontopubliclibrary.ca	

Name of the Organization	Scarborough Civic Centre Branch	416-396-3599
Address	156 Borough Dr, Scarborough, ON M1P 4N7	Mon - Fri 9am-8:30pm
Services	<ul style="list-style-type: none"> * books, magazines, newspapers, CDs, DVDs * ebooks and other electronic materials * children's story times * KidsStop early literacy centre * digital innovation hub * laptop lending * computers and wireless internet access * museum and arts passes 	
Website	<u>www.torontopubliclibrary.ca</u>	

YOUTH

Name of the Organization	CanTYD (Canadian Tamil Youth Development Centre)	416-431-4100 Fax: 416-431-4150 info@cantyd.org
Address	705 Progress Ave Unit 40, Toronto, ON M1H 2X1	Mon - Fri 9am-6pm
Services	<p>* Youth Mentorship Program -- matching professional adults with a youth having similar interests</p> <p>* annual achievement awards</p> <p>* research</p> <p>* Community Watch program</p> <p>* Directions Magazine</p> <p>Project THAMIL (Tamils Helping and Motivating to Inspire Leadership) -- mentoring</p> <p>* school outreach workshops</p> <p>* drop-in centres, call for time and locations</p> <p>* parents network</p> <p>* youth projects</p> <p>* girls program</p> <p>* Youth Forum workshops and guest speakers</p> <p>Selvy's Circle -- drop-in for young women 14-18 years</p> <p>* held in various high schools</p> <p>* annual leadership week and annual leadership conference</p>	
Languages	English; Tamil	
Website	www.cantyd.org	

Name of the Organization	Rosalie Hall	416-438-6880 Fax: 416-438-2457 info@rosaliehall.com
Address	3020 Lawrence Ave E, Toronto, ON M1P 2T7	Mon - Fri 8:30am- 4:30pm *extended hours on Mon and Thurs evenings
Services	<p>Children's mental health centre accredited with Children's Mental Health Ontario</p> <ul style="list-style-type: none"> * comprehensive range of specialized care and treatment programs for young parents, their children, partners and families * parenting support groups * outreach and support * advocacy and consultation * specialized and licensed child care and support for infants, toddlers and preschoolers <p>Community Care and Treatment Team -- assists young parents up to 21 years, and their families, with mental health attachment and trauma care</p> <ul style="list-style-type: none"> * parent-infant interaction assessment * individual and group parenting support * outreach services in partnership with other community organizations <p>Community Counselling -- individual, group and family counselling for pregnant youth, young parents and families</p> <ul style="list-style-type: none"> * advocacy with housing, social assistance and returning to school * counsellors available for support in community settings such as schools * professional consultation available <p>Residential Care and Treatment -- licensed prenatal and postnatal care and treatment for mothers 12-20 years who seek comprehensive</p>	

	parenting support
	Young Parent Hub -- groups and activities in cooperation with in-house programs and partner organizations; call for program hours
	Monday programs -- prenatal classes, group for young fathers up to 25 years, and transition support program for parents up to 23 years with a child up to 12 months
	Thursday programs -- group on healthy living topics and fun activities for young parents up to 25 years, infants and children welcome to attend with parent
Languages	English
Website	www.rosaliehall.com

Name of the Organization	Springboard	Youth Services 416-615-0788
Address	The Resource Room, 2568 Lawrence Ave E, Toronto, ON M1P 2R7	Mon - Thurs 9am-7:30pm, Fri 9am-5pm
Services	<p>Specialized Youth Services (formerly Attendance Program) -- alternative sentencing program</p> <p>* group and individual counselling for anger management, substance abuse</p> <p>* youth group for girls</p> <p>Youth Justice Committee (YJC) -- court diversion committee for youth with low level offences</p> <p>* services offered at Newmarket and Sault Ste. Marie locations</p>	
Languages	English	
Website	www.springboardservices.ca	

Name of the Organization	Tesoc Multicultural Settlement Services	416-757-6043 ed@tesoc.org
Address	1160 Birchmount Road Unit 1A, Toronto, ON M1P 2B8	Mon - Thurs 9am-5pm, Fri 9am-3pm
Services	Youth workers give advice and information on immigration or social service issues, and help with study or work permits	
Languages	English; French; Arabic; Russian; Urdu; Farsi; Tamil; Azerbaijani; Dari; Pashto; Sinhala; Turkish	
Website	www.tesoc.org	

Name of the Organization	Youth LEAPS	416-292-6912 x 318 info@youthleaps.ca
Address	(Dorset Park Community HUB) 1911 Kennedy Road, Scarborough, ON M1P 2L9	Mon - Fri 9am-5pm
Services	Provides support to high school students who show early signs of being disengaged with their educational environment. Youth LEAPS supports young men and women who are Ontario Works recipients acquire their Ontario High School Equivalency Certificate and gain practical employment skills and experience.	
Website	www.youthleaps.ca	